

mobileRanger



Waverley Council were looking for a better way to record, analyse and report on the daily activities of their Rangers.

Working closely with Satsuma and Cri-Tech they now have a PocketPC application that is easy to use, integrates with their existing architecture and can produce complex Excel reports on demand - mobileRanger.

How it works

The Rangers simply select their own name from the drop down list on the mobileRanger homepage and then click on the action button they require.

With just a few simple taps of the stylus on the PocketPC, the Rangers are able to outline all of the many varied activities that they undertake during their day.

At the end of their day they simply connect their PocketPC to a cradle and click on Replicate. All the information is instantly sent to the Lotus Notes database on the server ready for management reporting.

The benefits

Improved quality of information:

- Maintainable lists drive the application ensuring data integrity

Efficient use of time:

- Rangers save an hour or more per day on administration
- Management save at least four hours per week on reporting

Integrated platform:

- Integrates with existing architecture such as Lotus Notes
- Interfaces with other applications such as Complaints System.
- Reports generated in Excel.

Easy to use:

- Both technical and non-technical staff can be using the application within hours

The experience:

"Based on the fact that each of the Rangers were spending quite considerable time at the end of each day writing out their daily activity reports, we figure that we should recoup our costs on this project pretty rapidly. So far the Rangers are very enthusiastic with the solution, while their manager is very happy with his 'one click' reporting."

Guy Griffin, Computer Services Manager, Waverley Council.